Notification Regarding Mitigation Measures for the Coronavirus Disease 2019

We would like to inform you of SMC Corporation’s current mitigation measures taken to cope with the Coronavirus Disease 2019 (COVID-19) as described below.

1) Production and Shipment Situation
   A) China Situation
      • Since February 3rd, SMC’s Chinese Factory has gradually resumed normal operations following the end of the Chinese New Year Holiday. Since then, near full scale production resumed from February 10th, 2020.
      • Shipments and customs clearances for imports and exports to and from China fully recovered after February 3rd. Even though there have been slight delays in air freight shipments due to flight restrictions, we have seen no major effects to our shipments.
      • SMC has sufficient stock of parts and products to supply our customers without interruption.
      • Earlier issues related to logistical stagnation within supply chains have mostly been solved.

   B) Japan Situation
      SMC’s Japanese Factories have been implementing the following measures to prevent the spread of the disease.
      • Installation of alcohol disinfectants and implementing thorough hand disinfection.
      • Installation of non-contact thermometers and prohibiting the entry of people who exhibit symptoms of the disease.
      • Requesting that suppliers refrain from visiting our factories. (However, normal deliveries of goods are accepted.)
      • The decrease of the ratio of employees able to work due to the closing of schools is still within our production estimations and has caused no interruptions.
2) Sales Situation

A) China Situation
- Except for a few critical regions such as the Hubei Province, our other Chinese Sales branches are operating as normal.
- Japanese expatriates who were instructed to return to Japan have been gradually returning to China and standing by to resume work within the country.
- We have seen increased demands for medical goods production lines. As such we are utilizing our utmost efforts to fulfill our social responsibility to meet these increased demands.

B) Japan Situation
- Our Japanese Sales Branches are operating as normal. For those customers that cannot accept visits by SMC salespersons, we are corresponding with them via email and telephone calls.
- In principle, we have postponed hosting or participating in exhibitions.

3) Other Mitigation Measures
We are taking the following measures to prevent the spread of the disease:
- Cancellation of business trips or meetings that are considered to be insignificant or non-urgent.
- Promoting the use of telephone or video conferences.
- Implementation of temporary flexible working hours (flex time) in high congestion areas such as Tokyo in order to avoid congested commuting times while using public transportation.

Respectfully,

For further inquiries, please contact below:
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